

# Doncaster and Rotherham Memorial Centre

The Empire Building, Doncaster Road, Denaby, Doncaster DN12 4HU

Telephone 01709 801200

## 10 Year Guarantee Document

### Workmanship and Materials Guarantee

The seller guarantees subject to the conditions set out below that, should any memorials supplied prove to be faulty in workmanship or materials (*fair wear and tear excepted*) within 10 years of the memorial being fitted in a cemetery, churchyard or other place will be made good or if this is not possible replaced without any expense to the purchaser.

1. As natural materials vary from time to time in colour and texture this guarantee relates only to the type and soundness of the material and not to its colour and texture.
2. This guarantee shall not apply to minor painting or gilding on the memorial, or any vases, photo ceramics, bronze wear, plaques or any other decorative or ornamental accessory where fixed or otherwise including and subsequent additions or replacement.
3. This guarantee shall not apply to damage caused by a third party and shall become invalid if the memorial is removed, disturbed or otherwise worked upon by anyone, including the grave owner and cemetery operatives other than the seller, its servants or agents.
4. This guarantee only applies where an order clearly stating the type of material, the finish, and the dimension of the memorial and the full text of the inscription has been signed by the purchaser and received by the seller.
5. This guarantee shall not apply if the grave has been "back filled" resulting in subsidence or heave or if the general ground condition has been subject to subsidence or heave. It does not apply if work on adjacent plot undermines the memorial through subsidence or movement.
6. This guarantee shall not apply if the installation was subject to a cemetery or church yard practice, or if the burial authority is considered inadequate within the N.A.M.M code of working practice.
7. This guarantee shall not apply if the memorial has been subject to either impact by vehicle or other device, tree, lightning strike, flood or criminal damage. This guarantee shall not apply if the memorial has been subject to criminal damage or vandalism.
8. This guarantee shall not apply unless the memorial is subject to a risk insurance, covering accidental or malicious damage, provided by the purchaser or his agent, and shall be the absolute obligation of the purchaser to ensure that the appropriate insurance and / or cover is maintained in that regard.
9. This guarantee shall not apply if this memorial has been subject to a stability assessment testing of which has not been accepted by the national association of memorial masons appropriate.
10. This guarantee will not apply if the memorial has been subject to a maintenance agreement provided by the seller and paid for by the purchaser or his agent.
11. The guarantee shall not apply to current cemetery regulation that are not approved by N.A.M.M.

**CEMETERY**

**PLOT NUMBER**

**THE NAME ON MEMORIAL**

**DATE**

Yours Truly

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